

Adobe PDF Printer Error

External

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ePublisher Pro

The purpose of this article is to explain how to troubleshoot if the message “Unable to create PostScript file” appears in the log file or you receive the following error message:



- 1) For Windows XP users, go to Start > Printers and Faxes. For Windows 2000 users, go to Start > Settings > Printers.
- 2) Check to see if the Acrobat Distiller printer exists.
- 3) If the Acrobat Distiller printer does not exist, reinstall FrameMaker and click Yes when it asks you if you would like to install Acrobat Distiller.
- 4) After the repair is finished, go back to your Printers folder and verify that the Acrobat Distiller printer exists.
- 5) Regenerate your WebWorks ePublisher Pro project.